

FreeBalance Sustainability Services Brief

Situation

- Governments are on smart prosperity journeys through social and infrastructure public investments to achieve national development strategies and Sustainable Development Goals (SDGs)
- Critical to achieving these goals is effective and efficient Public Financial Management (PFM)
- Many governments implement Financial Management Information Systems (FMIS) to manage public finances effectively
- Public Expenditure and Financial Accountability (PEFA) assessments describe how government FMIS are not leveraged fully

Complication

Governments often experience:

- human capacity, and change resistance issues that limit effective FMIS use
- public service turnover that reduces institutional knowledge
- future modernization and legal reform that requires activating more advanced FMIS capabilities
- information technology issues that compromise system effectiveness such as reliability, availability, and performance

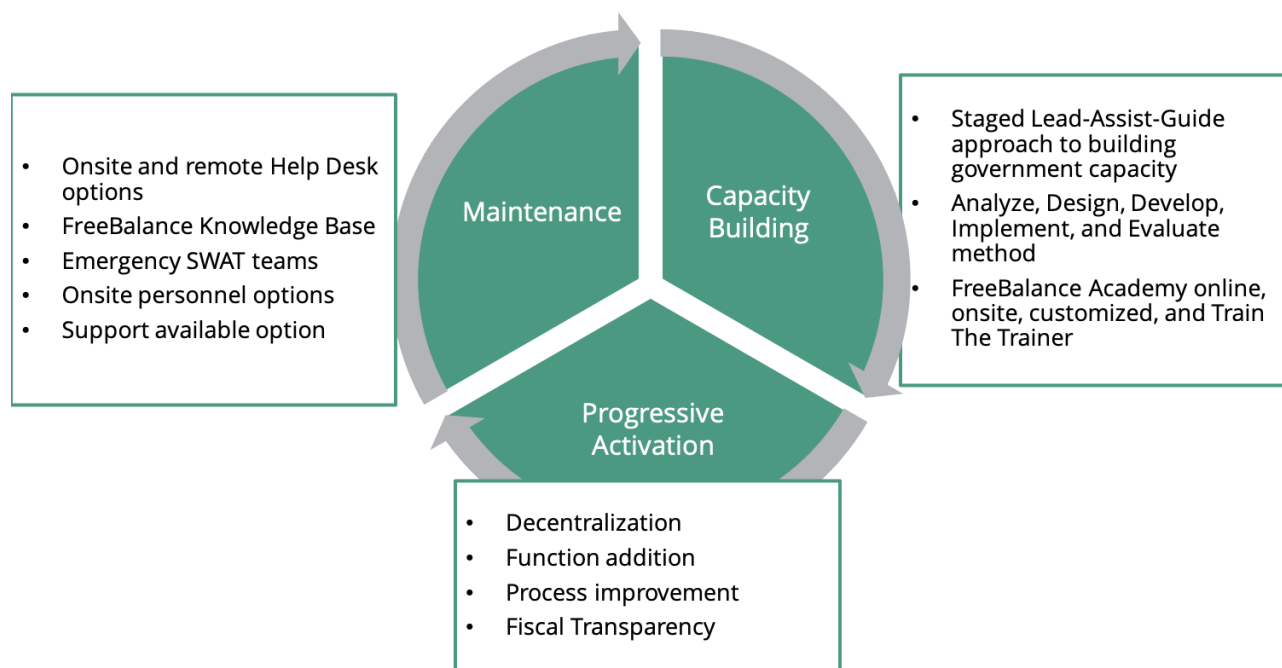
Question

- Is it possible to craft an arrangement with FMIS providers for sustainability that includes **financial sustainability** (affordability), **reform sustainability** (modernization), and **human capital sustainability** (capacity)?

Solution

The government-specific FreeBalance A-i³+qM methodology includes a set of sustainability services, and a packaged offering known as a Medium-Term Sustainability Framework (MTSF) and an approach known as FreeBalance Lead, Assist, Guide (FLAG).

FreeBalance Sustainability Approach



Governments leverage FreeBalance sustainability services to increase self-sufficiency and optimize costs. **Financial sustainability** is achieved through reducing the Total Cost of Ownership (TCO) of FreeBalance Accountability Suite applications through:

- **Maintenance** options tied to government contexts as government capacity built
- **Capacity building** supporting **human capacity sustainability** through the FLAG approach of increasing government training capabilities with low-cost [FreeBalance Academy](#) courses
- **Progressive Activation** of software supporting legal reform and capacity improvements for **reform sustainability**

Medium-Term Sustainability Frameworks plan and implement capacity building, progressive activation, and maintenance outcomes over a three to five year period including PFM reform, Information Technology, performance management, and digital transformation. MTSF helps governments to improve international PFM assessment.

Appendix: Supporting Material

FreeBalance blog entries

- [How to Sustain FreeBalance Implementations](#) (FreeBalance Lead-Assist-Guide (FLAG) Approach)
- [FreeBalance Supports PFM Reform With Medium-Term Sustainability Framework](#)
- [What is the FMIS Total Cost of Ownership?](#)